



**GREENLEE®**  
A Textron Company

# RM REQUEST FORM

**1390 Aspen Way, Vista, CA 92081**

**Date:** \_\_\_\_\_

**PHONE:** 800-642-2155

**FAX:** 760-598-5634 ← (Fax completed form to the FAX number provided)

**COMPANY NAME:** \_\_\_\_\_

**SHIPPING ADDRESS:** \_\_\_\_\_

**BILLING ADDRESS:** \_\_\_\_\_

**CONTACT NAME:** \_\_\_\_\_ **EMAIL:** \_\_\_\_\_

**PHONE:** \_\_\_\_\_ **FAX:** \_\_\_\_\_

*Please fill in all required information, in doing so, this will ensure for a complete and faster turn around time.*

<u>PRODUCT:</u>	<u>SERIAL#:</u>	<u>DATE CODE:</u>	<u>PO#:</u>	<u>PROBLEM:</u>	<u>FLAT RATE:</u>	<u>RMA#:</u>

*Shipping Instructions: Please select one. Fed-ex / UPS / DHL / if you have an account number, please provide \_\_\_\_\_*

*For our Sidekick units, you will find the serial number and the part number located on the back of the unit.*

*For all other units, you will find the date code located inside the battery compartment. This will determine the date of purchase, and will allow us to verify the warranty status.*

*For your convenience, you may also visit our website [WWW.GREENLEE.COM](http://WWW.GREENLEE.COM) (Service/Support tab then Warranty/Return policy).*

***To avoid delays, please do not send units in without first obtaining a RMA#, without this number, your unit may be refused upon arrival.***

*Units received without information will be shipped back to sender address or held for up to 30 days before discarded.*

*Thank you*



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